# **Terms & Conditions**

The Client confirms that he/she has read, understood, and accepted all information, conditions, and terms set out on the Website which are open to being reviewed and can be examined by the public and which include important legal Information.

By accepting this Agreement, the Client agrees and irrevocably accepts the terms and conditions contained in this Agreement, its annexes and/or appendices as well as other documentation/information published on the Website, including without limitation to the Privacy Policy, Payment Policy, Withdrawal Policy, Code of Conduct, Order Execution Policy and Anti-Money Laundering Policy. The Client accepts this Agreement by registering an Account on the Website and depositing funds. By accepting the Agreement, and subject to the Company's final approval, the Client enters into a legal and binding agreement with the Company.

The terms of this Agreement shall be considered accepted unconditionally by the Client upon the Company's receipt of an advance payment made by the Client. As soon as the Company receives the Client's advance payment, every operation made by the Client on the Trading Platform shall be subject to the terms of this Agreement and othe documentation/information on the Website.

The Client hereby acknowledges that each and any Operation, activity, transaction, order, and/or communication performed by him/her on the Trading Platform, including without limitation through the Account, and the Website, shall be governed by and/or must be executed in accordance with the terms and conditions of this Agreement and other documentation/information on the Website.

By accepting this current agreement, the Client confirms that he/she is able to receive information, including amendments to the present Agreement either via email or through the Website.

A client that is a legal entity can register with the Company not through the Website but by sending an email with is request to admin@granex.ltd. All terms and conditions contained herein, including without imitation to 1 to 5 above, shall at

all times be applicable to the Legal Entity and the latter shall conform with such terms and conditions, obligations, and rights at all times.

#### terms

Account – means a unique personified account registered in the name of the Client and which contains all of the Client's transactions/ operations on the Trading Platform (as defined below) of the Company.

- Ask means the higher price in a quote. The price the Client may buy at.
- Bid means the lower price in a quote. The price the Client may sell at.
- Binary Options and/or All or Nothing Options and/or Turbo Options means financial instruments where a prediction is made on the direction of the price movement of an asset at a certain period of the day. The payout is per-determined as a fixed amount whether the option expires in the money or if the option expires out of the money.

CFD (contract for difference) - means a tradable contract entered into between the Client and the Company, who exchange the difference in the value of an Instrument, as specified on the Trading Platform at the time of opening a Transaction, and the value of that Instrument at the contract's end.

Digital Option Contract - means a type of derivative instrument where the Client earns a payout if they correctly predict the price movement of the underlying asset at the time of the option's expiry. The prediction can be

made as to whether the value of the underlying asset will fall above or below the strike price at time of expiration. Should the option expire at the selected strike price, it will be considered to expire out of-the money and will result in the loss of the invested amount.

Execution - means the execution of Client order(s) by the Company acting as the Client's counterpart as per the terms of the present agreement.

Financial Instruments - means the Financial Instruments as per paragraph 2.4 below that are available on the Company's Trading Platform.

- KYC documents means the documents to be provided by the Client, including without limitation to the a copy of the passport or ID and utility bill of the Client, in case it is a natural person and/or certificates showing the management and ownership going all the way up to the ultimate beneficial owner, in case it is a legal entity, and any other documents the Company may request upon its sole discretion.
- Market means the market on which the Financial Instruments are subject to and/or traded on, whether this market is organized / regulated or not and whether it is in St. Vincent and the Grenadines or abroad.
- Market Maker means a company which provides BID and ASK prices for financial instruments.
- Operations means actions performed at the Client's Account, following an order placed by the Client, connected withbut not limited to crediting of funds, return of funds, opening and closing of trade transactions/positions and/or that relate to financial instruments.
- Prices means the prices offered to the Client for each transaction which may be changed without prior notice. Where this is relevant, the "Prices" given through the Trading Platform include the Spread (see definition below).
- . Services means the services described in section 2 of this Agreement through the Trading Platform.
- Spread means the difference between the purchase price Ask (rate) and the sale price Bid (rate) at the same moment. For avoidance of doubt, a predefined spread is for the purposes of this Agreement assimilated commission.
- Trading Platform means an electronic system on the internet that consists of all programs and technology that present quotes in real-time, allow the placement/modification/deletion of orders and calculate all mutual obligations of the Client and the Company.
- Introducing Broker means any person (natural person or a legal entity) who wishes to refer Clients to e tradeand has entered into an Introducing Broker Agreement and has successfully opened an IB Account (as defined in the Introducing Broker Agreement).

# Subject of the Agreement and Services

The subject of the Agreement shall be the provision of Services to the Client by the Company under the Agreement and through the Trading Platform.

The Company shall carry out all transactions as provided in this Agreement on an execution-only basis, neither managing the account nor advising the Client. The Company is entitled to execute transactions requested by the Client as provided in this Agreement even if the transaction is not beneficial for the Client. The Company is under no obligation unless otherwise agreed in this Agreement and/or other documentation/information on the Website, to monitor or advise the Client on the status of any transaction, to make margin calls, or to close out any of the Client's open positions. Unless otherwise specifically agreed, the Company is not obligated to make an attempt to execute the Client's order using quotes more favorable than those offered through the Trading Platform.

The Investment and Ancillary Services that the Company should provide under the terms of the Agreement are stated below, and the Company will provide them in its capacity as a market maker under the terms of this Agreement. In addition, the Company may, at its sole discretion without providing prior notice to the Client, decide to transmit orders and/or be an intermediary for the Client's transactions. The Services that the Company

provides in relation to one or more Financial Instruments are the following (the list below shall not be regarded as exhaustive):

- a. Investment services
- i. Reception and transmission of orders in relation to one or more financial instruments. ii. Execution of the
- orders on behalf of the Clients. iii. Dealing on Own Account. b. Ancillary Services

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- i. Safekeeping and administration of the Financial Instruments for the Client's Trading Account, including custodianship and related services such as cash/collateral management. ii. Granting credits or loans to one or more financial instruments, where the firm granting the credit or loan is involved in the transaction. iii. Foreign
- exchange services where are connected to the provision

of Investment Services.

The Company does not provide investment, tax, or trading advice unless specified as such between the Client and the Company in a separate agreement. Our services include 'execution only' meaning that the Company will act on your instructions and will not advise you on any transaction, nor will we monitor your trading decisions to determine if they are appropriate for you or to help you avoid losses. You should obtain your own financial, legal, taxation, and other professional advice.

- c. F nancial Instruments (the list below shall not be regarded as exhaustive):
  - i. Digital Options and/or Binary Options Contracts in stocks, commodities, indices, and currency pairs;

ii. Financial Contracts for Difference (CFDs) in stocks, currency pairs (FX), commodities, ETFs, indices, and CFDs in cryptocurrencies;

Trading in CFDs and other derivatives does not give you any right, voting right, title, or interest in the underlying instrument of the Transaction. You understand that you are not entitled to take delivery and are not entitled to ownership of any underlying instrument. CFDs and other derivatives are not traded on a regulated exchange and are not cleared on a central clearinghouse. This exchange and clearinghouse rules and protections do not apply. The Company reserves the right to, at its sole discretion and for all CFD products, impose the following expiration times: daily/weekly/monthly, and/or no expiration at all.

#### d. Protected CFDs

On its Website, the Company is entitled to provide financial services of Contracts for Difference (CFD) with intrinsic protection (Protected CFDs). The risk of loss for Protected CFDs is limited to does not exceed the sum invested by the Client in a particular CFD contract with the addition of any trading and/or ongoing trading fees incurred as a result of opening such CFD.

Clients may choose to opt-in or out of the features offered by Protected CFDs by choosing the option to use the balance in their trading account in order to keep a CFD position open ("CFDs on margin"). In this instance, when the loss for a position reaches 95%, an additional 20% of the original investment amount

is reserved from the Client's account. If the CFD position takes further losses, the Client's a balance is further reduced by 20% accordingly. The Client can limit the additional funds reserv account balance by specifying his acceptable level of loss for a CFD position.

In both features of CFDs described above, the Company offers negative account balance prote the Client's losses may never exceed the total amount of funds available in the Client addition, the risk of loss in relation to the corresponding potential benefits for CFDs described reasonably understandable in light of the particular nature of the proposed financial contract.

#### 3. General Provisions

- 1. Subject to the provisions of this Agreement, the Company agrees to provide the Client with the Serv to the Client:
  - i. Being of the age of maturity in accordance with the jurisdiction he/she resides in or is a resident of, is of legal competence, and of sound mind.
  - ii.Not residing in any country where the distribution or provision of the financial products or ser offered by the Company would be contrary to local laws or regulations. It is the Client's respon ascertain the terms of and comply with any local laws or regulations to which they are subject being a USA/territories of the US national and not being a resident of the following ju USA/territories of the US, Canada, Australia, Belgium, Israel, Palestine, Japan, Syria, Iran, North the Russian Federation, the United Kingdom, Belarus and/or any country of the European Econ Area.
- 2. The Company will offer Services to the Client at the absolute discretion of the Company subject to t of this Agreement.
- 3. The Client is prohibited and shall not, under no circumstances, be allowed to execute any transactions/Operations on the Trading Platform, Website, and/or through his/her Account, that we exceed the total balance and/or amount of money deposited/maintained with his/her Account. Such amounts shall be considered to have been provided as collateral, either in the form of a lien or othe Company by the Client by which the obligation of the Client to pay any money to the Company is se
- 4. The Company shall facilitate the execution of trade activities/orders and/or transactions of the Client hereby acknowledges and accepts that the Company shall not at any time provide any trust s trading consultation or advisory services to the Client.
- 5. The Company shall process all transactions/Operations of the Client in accordance with the terms a of this Agreement and on an execution-only basis. The Company shall not manage the Client's Acco advise the Client in any way.
- 6. The Company shall process the orders/transactions requested by the Client under this Agreement ir of whether such orders/transactions may result in not being beneficial for the Client. The Company obligation unless otherwise agreed in this Agreement and/or other documentation/information on the to monitor or advise the Client on the status of any transaction/order, to make margin calls to the C close out any of the Client's open positions. Unless otherwise specifically agreed, the Company is n to process or attempt to process the Client's the order/transaction using quotes more favorable tha through the Trading Platform.
- 7. The Company shall not be financially liable for any operations conducted by the Client through the A and/or on the Trading Platform.
- 8. Each Client shall be the only authorized user of the Company's services and of the corresponding A

Client is granted an exclusive and non-assignable right to the use of and to access the Account and it is his/her onsibility to ensure that no other third party, including, without limitation, any next of kin and/or to members of

his/her immediate family, shall gain access to and/or trade through the Account assigned to her/him. he Client shall be liable for all orders given through his security information and any orders received in this manner by the Company shall be considered to have been given by the Client. So long as any order is submitted hrough the Account of a Client, the Company shall reasonably assume that such orders are submitted by the Client and the Company shall not be under any obligation to investigate further into the matter. The Company hall not be liable to and/or does not maintain any legal relations with any third party other than the Client.

f the Client acts on behalf of any third party and/or on behalf of any third party's name, the Company shall not ccept this person as a Client and shall not be liable before this person regardless if such person was identified r not.

The Client has the right to cancel his order given to the Company within 3 seconds after the moment of giving uch order to the Company (hereinafter referred to as the "Cancellation"). The client agrees and understands hat the three seconds cancellation option offered by the Company is applicable and available for the client as ong as the price remains unchanged. Three seconds from the moment of giving the order to the Company by he Client via the platform, the Company may (but is not obliged to) offer to buyout the option from the Client nd the Client has the right to agree to such offer (hereinafter referred to as the "Buyout"). The Client is entitled o use such Cancellation or Buyout option subject to the conditions specified on the platform. Such conditions an also include the fee charged by the Company. Such a fee is specified on the platform. The Company is bliged to provide all necessary information as to the conditions of Cancellation and Buyout, their cost, etc. The Client acknowledges and agrees that provision of such information on the platform is sufficient. The Client cknowledges and agrees that the use of Cancellation or Buyout is very risky to the Client as long as the cost of Cancellation and/or Buyout depends on the market situation. The Client acknowledges and agrees that he bears II the risks associated with the use of Cancellation and/or Buyout.

The Client is entitled to use such Cancellation or Buyout option subject to the conditions specified on the rading Platform/Website, including without limitation to any fee to be charged by the Company. The Company hall be obliged to provide all necessary information as to the conditions of Cancellation and Buyout, including

- ny applicable costs, etc. The Client acknowledges, accepts, and agrees that provision of such information on he Trading Platform is sufficient. The Client acknowledges, accepts, and agrees that the use of the Cancellation
- r Buyout option entails large risks for the Client, especially in the case where the costs associated with Cancellation and/or Buyout, depend on the market situation. The Client acknowledges, accepts, and agrees that e/she shall bear all risks associated with the use of the Cancellation and/or Buyout option.
- t is understood and agreed by the Client that the Company may from time to time, at its sole discretion, utilize third party to hold the Client's funds and/or for the purpose of receiving payment execution services. These unds will be held in segregated accounts from such third party's own funds and will not affect the rights of the Client to such funds.

The Company offers internal live chats where clients can share inter alia their trading ideas and/or express their eneral thoughts. The client acknowledges and agrees that the Company's live chat feature is not and will not constitute valid and/or accurate information and/or information addressed to the clients/potential clients and/or in any way information that is controlled by the Company and/or investment advice, as it is merely a eature allowing clients to inter alia express their thoughts and ideas between themselves.

Provision of investment advice shall only be carried out by the Company subject to a separate written agreement with the Client and after assessing the Client's personal circumstances. Unless a such written agreement has een entered into between the Client and the Company, the provision of reports, news, opinions, price movement erts as displayed in the Company's trading platform, and any other information by the Company to the Client oes not constitute investment advice or investment research.

### 4. Execution of Orders / Electronic Trading

- 1. By accepting this Agreement, the Client accepts that he has read and understood all the pr Agreement and related information on the Website. The Client accepts and understands that some o executed by the Company as the counterparty of the transaction in its capacity of Market Maker and a principal and not as an agent on the Client's behalf for the purpose of the Execution of orders. The informed that Conflicts of Interest may arise because of this model. Moreover, the Client further acce Company may transmit some orders and act as an intermediary for the Client's transactions. Recepti order by the Company shall not constitute acceptance, and acceptance shall only be constituted by t of the order by the Company.
- 2. The Company shall be obliged to execute the Client's orders sequentially and promptly.
- 3. The Client acknowledges and accepts a) the risk of mistakes or misinterpretations in the orders sent Trading Platform due to technical or mechanical failures of such electronic means, b) the risk of any other problems as well as c) the risk that the orders may be placed by persons unauthorized to use a the Account, and the Client agrees to indemnify the Company in full for any loss incurred as a result accordance with such orders.
- 4. The Client accepts that during the reception and transmission of his/her order, the Company responsibility as to its content and/or to the identity of the person placing the order, except where th negligence, willful default, or fraud by the Company.
- 5. The Client acknowledges that the Company will not take action based on the orders transmitted to the for execution by electronic means other than those orders transmitted using the predetermined elec such as the Trading Platform, and the Company shall have no liability towards the Client for failing to based on such orders.
- 6. The client acknowledges and agrees that any products or services that may be offered by the Compa always be available for purchasing or use for trading purposes, and it is in the Company's absolute di whether it will make these products available or not to the clients at any time. The Company shall be monetary or otherwise, in relation to this section, including without limitation not making available a at any given time.
- 7. The client agrees and understands the following in consideration of the below corporate actions:
  - a. Where it is publicly available that a specific Company has filled and/or is in the process for Chapter 11 under US bankruptcy law and/or an equivalent to Chapter 11 corporate related to bankruptcy and/or bankruptcy law under any national legislation/regula Company reserves the right to close any and all relevant positions in regard to the asse such Company and suspend the related asset(s); the client's position(s) held in asset(s) will be closed by the Company with the last available price on the platform and will receive a prior notice on this matter. It should be noted that the Company will not b liable for any losses incurred to the client in relation to the aforesaid closure of the posi and/or the suspension of the asset(s).
  - b. In circumstances where the underlying asset offered by the Company might be subject to split and/or reverse split, the Company may decide to close the client's position(s) h referred asset with the last available price on the platform prior to the occurrence of the split a split event and the client will receive a notification in this regard.
- 8. The Client acknowledges that the Company will have the right, at any time and for any reason and justification, at its sole discretion, to refuse to execute orders, including, without limitation, in the fo circumstances:
  - a. If the execution of the order aims or may aim to manipulate the market price of the financial i (market manipulation);

- b.If the execution of the order constitutes or may constitute abusive exploitation of co information (insider trading);
- c. If the execution of the order contributes or may contribute to the legalization of the proceed activities (money laundering);
- d.If the Client has insufficient funds to cover the purchase of financial instruments or insufficient number of financial instruments to cover their sale;
- $^{\circ}$  e. If the Client fails to fulfill any of his/her obligations towards the Company und Agreement;
- f. The Company's own exposure levels as set out in the Company's internal policies have been in respect
  of the Financial Instrument or the underlying asset of the Financial Instrument the C o to buy/sell; In this
  event, the Company reserves the right to limit the size of trades and/or tran g.If the Client seeks to become
  or becomes a US Reportable Person or a resident of USA/territor US, Canada, Australia, Belgium, Israel,
  Palestine, Japan, Syria, Iran, North Korea, the Ru

Federation, the United Kingdom and/or any country of the European Economic Area.

Any such refusal by the Company shall not affect any obligation, which the Client may have to Company.

h.The Client acknowledges that, at its own discretion, under certain market conditions and in pa where it has reached or surpassed internal exposure levels, the Company may have to close a of the Client's positions in CFDs. The Company undertakes to provide adequate notification to in case a CFD position will be liquidated by the Company and shall provide no less than 5 (five days' notice before proceeding with the liquidation.

i. In addition to the above, the Company maintains the right, but not the obligation, to charge e maintenance/custodial fee for any open cryptocurrency position (without leverage) maintained Company ("Open Positions"). The such right arises and may be exercised by the Company if su Positions remain open for more than three (3) months from the date of their opening ("Minimum

Provided that the Minimum Period has been completed and the Company decides upon its sole discretion the right provided hereunder, the following steps will be undertaken:

- 1. the Company shall proceed with the application of maintenance/custodial fees against the Op accordance with the table included below:
- 2. should the Client wish to avoid the application of any maintenance/custodial fees, then he/she should with the immediate close down of his/her position before reaching the period stated in the below tab
- 3. the % maintenance fee as indicated in the table below shall be calculated against the value of the O upon the end of each month within the periods set out below;
- 4. the payment of the calculated maintenance fee shall be made on the date upon which the Open Posi reached the Minimum Period and thereafter upon completion of each consecutive period, as stated in below. The payment to the Company shall be facilitated by automatically deducting the relevant amo Client's Open Position balance; and
- 5. Upon the end of each period (as indicated in the table below), the maintenance/custodial fe automatically increased as set out in the below table without any further notice to the Client.

The period from Position Opening Maintenance/Custodial Fees

3 months 0.25% 6 months 0.50% 9 months 0.75% 12 months 1.00%

13 months	1.25%
14 months	1.50%
15 months	1.75%
16 months	2.00%
17 months	2.25%

18 months and more than 2.50%

# 5. Limitation of Liability

- 1. The Company does not guarantee uninterrupted service, safe and error-free, and immunity from una access to the trading sites' servers nor disruptions caused by damages, malfunctions, or failures in h softwa communications, and systems in the Client's computers and in the Company's suppliers.
- 2. Supplying services by the Company depends, inter alia, on third parties and the Company bears no r for any actions or omissions of third parties and bears no responsibility for any damage and/or loss a caused to the Client and/or third party as a result of and/or in relation to any aforesaid action or omis
- 3. The Company will bear no responsibility for any damage of any kind allegedly caused to the involves force majeure or any such event that the Company has no control over and which has influe accessibility of its trading site.
- 4. Under no circumstances will the Company or its Agent(s) hold responsibility for direct or indirect dam any kind, even if the Company or its Agent(s) had been notified of the possibility of aforesaid damag
- 5. In case a Client registers an Account through an Introducing Broker, referring agents, or other third p hereby agreed as follows:
  - i.The Company shall not be responsible or liable for any agreement or arrangement that may e the Client and these persons or for any additional costs that may arise as a result of such agre
  - ii. The Introducing Broker and/or referring agents are not representatives or agents of the Com they do not act on behalf of the Company. In this respect, they are not authorized to provide a or any promises regarding the Company or its services nor provide advice or personal recomm to the Client regarding the Client's Account and/or transactions and the Company shall responsibility whatsoever for any such advice or recommendations.

#### 6. Settlement of Transactions

- 1. The Company shall proceed to a settlement of all transactions upon execution of such transactions.
- 2. An online statement of Account will be available for printing to the Client on the Trading PI Company, at all times.

### 7. Rights, Obligations, and Guarantees of the Parties

- 1. The Client shall be entitled to:
  - a. Submit with the Company any order requesting the execution of a transaction/Operation on Website in accordance with and subject to the terms and conditions of this Agreement;
  - b.Request a withdrawal of any amounts subject to and in accordance with the Withdrawal Poli provided that the Company has no claims against the Client and/or the Client does not have any outstanding debts to the Company; c. In the

event that the Client has any alleged complaint against the Company

and/or if there is any dispute between the Client and the Company, then the Client can submit complaint, including all relevant particulars and details, to the Company at admin@granex.ltd. The Company shall acknowledge receipt of any suc complaint, initiate an internal investigation of the matter, and shall respond to the Clie reasonable amount of time (i.e. within 3 months from the date of acknowledging receipt of the The Company may extend this timeframe if deemed necessary and in such case, the Company the Client accordingly.

d. Unilaterally terminate the Agreement provided that there is no debt outstanding from the Clie Company and such termination is made in accordance with section 16 herein.

#### 2. The Client:

- ° a. Acknowledges that the Account shall be activated upon the deposit of funds/advance paym Account.
- b.Warrants that he/she shall at all times be compliant with and honor all terms and conditions Agreement
- <sup>°</sup>c. Warrants that he/she shall ensure that at all times the username and password issued by the relation to the use of the Service(s) and the Account, will only be used by him/her an disclosed to any other person;
- d. Shall be liable for all orders submitted through his/her security information and any orders rec this manner by the Company shall be considered to have been given by the Client:
- e. Hereby accepts the risk of orders placed by unauthorized persons and/or trading acc someone without
  the client's permission (hereinafter collectively referred to as 'unauthorized "hacked account") and agrees
  to indemnify the Company in full for any and all losses, costs, a derived as a result. In this case, the client
  further agrees and accepts the following:
  - i. The client shall notify the Company immediately regarding unauthorized acces his/her trading
  - account;
  - ii. The Company shall be entitled to block immediately the client's trading account and i the processing time and/or cancel withdrawal requests without prior notification to the clie client will not be entitled to any profits made during the time the account was unauthorize
  - iii. The client shall provide the Company with any information and/or documents deemed n in order to unblock the trading account.
- f.Hereby acknowledges that frequent access and logins to the Account via different IP address different countries and/or via the use of VPN (with the exception of users from Turkey or Indon an indication that shall reasonably lead the Company to believe that sections 3 paragr paragraph d subparagraph b, herein have been breached.
- g. Confirms that any trading strategies and/or investment decisions and/or any activities perfor him/her through his/her Account and on the Trading Platform are made having in mind/conside aware of all risks involved and solely on the basis of his/her knowledge and upon his/her sole d
- h. Warrants that he/she shall take all necessary steps and action in order not to disclose a information of the Company which the Company shall disclose to and/or make available to the from time to time.
- i.Accepts any risk, including without limitation to any risk of financial loss, that arises from unau access to and operation of his/her Account by third and/or unauthorized parties.
- j.Shall notify the Company of any changes to his/her contact details and any other changes of t data he/she provided to the Company, within 7 (seven) calendar days since such changes cam

- k.Shall register only 1 (one) Account with the Company. In case the Client owns multiple at transactions/Operations made via such multiple accounts and corresponding financial re transactions/Operations, can be canceled to the absolute discretion of the Company. All such m accounts can be blocked upon the Company's absolute discretion and the Company shall be e terminate this Agreement immediately, and close the account and all open positions.
- I. Shall indemnify and hold harmless the Company of any claims and/or legal actions instigated Company as a result of disclosure of the Client's personal data.
- m. Irrevocably accept full responsibility for his/her actions according to current tax legislation v place of residence/living of the Client regarding any performed transactions/Operations, includ limited to revenue/income tax.
- n. Acknowledges that the provision of the Service(s) may involve information being transported open network. Information is therefore transmitted regularly and without control across Company shall take reasonable steps to avoid information being intercepted and read by third utilizing techniquessuch as encryption, howeverit is not alwayspossible avoid third-party unauthorized access to/view of the Client's information/personal data. The Client hereby ackno this risk and accepts and consents to this, so long as he/she is reasonably satisfied th unauthorized access/disclosure was not made intentionally and that the Company took a measures and actions in order to prevent such unauthorized access/disclosure.
- o. acknowledges and agrees that the Company has the right to close any transaction, at its sole discretion without providing prior notice to the Client if the underlying asset or contract on whi transaction is based settles on an expiry date as determined by the relevant financial market, said asset is traded (such time referred to as 'Closing Time' and the relevant expiring transacti to as an 'Expiring Transaction'). The Company shall not be obligated to take actions to roll over position in an Expiring Transaction.
- o p. Acknowledges that the Company prohibits third-party or anonymous payments into th Account. Only funds sent from an account held in the Client's name and belonging to the Clien acceptable. The Company reserves the right at its discretion if it has identified third-party or an deposits, to block the Account. The Client should note that any remaining funds will be returne third-party source via the same payment method and any profits accumulated by the thirdparty or anonymous funds will not be made available to the Client.
- q. Agrees that in case the Company carries out a transaction/Operation on his/her behalf which covered by the balance of his/her Account, the Company shall have the right to liquidate his/ and use the proceeds to cover part or the total difference.
- r. Irrevocably accepts that he/she is solely responsible for any technical deficiencies that may Client's connection to the Trading Platform, in Client's equipment used for receiving (including, but not limited to, personal computer, laptop, mobile phone and etc.), and confirm he/she shall have no claims whatsoever against the Company for any direct and/or indirect d the Client may suffer due to such deficiencies.
- s. Acknowledges that the Company has the right to refuse to execute any transaction/Operatio by the Client and/or any other action required, under this Agreement, for as long as it mainta claims against the Client, whether these are due, future or contingent and regardless of whe arise from the transaction/Operation from which such obligations arise.
- t. acknowledges and accepts that this Agreement and/or any materials made available on the may be amended unilaterally, from time to time, by the Company, and that he/she shall be r to check on the Website frequently in order to ensure that he/she has made himself/herself a any changes effected in such manner. Upon the submission of a request by the Clie

- transaction/Operation, any changes effected to this Agreement and/or to any materials mad on the Website shall be deemed as acknowledged and accepted by the Client.
- u. If the Company deems that the amendments are material, such amendments will take effect specified in the notice to the Client and if no date is specified, then on the date of receipt of
- v. The Client understands and agrees that her/his consent is not necessary for any change to b effective. Whether the Client does not respond and/or disagrees with the content of the amend implemented in the Company's Terms and Conditions, this will be considered as an acceptance Client of the contents of the amendment and of the amended Terms and Conditions. Further, a of the Client to execute a transaction(s) following the receipt of the notice and/or login into his shall be deemed as acceptance by the Client of the contents of the amendment and of the Agr amended.
- w. The Client understands that it is his/her sole responsibility to remain up-to-date with all chan applicable version shall be the latest version uploaded on the Company's website and in the dispute the latest version shall prevail.
- x. In case the Client does not agree with the amendments, the Client shall be entitled to termin Agreement in accordance with the Duration and Termination of the Agreement section herei
  - 3. The Client hereby warrants and represents to the Company that he/she:
- a. Is not a USA/territories of the US national and is not residing in any country where di provision of financial products or services offered by the Company would be contrary to regulations.
- o b.Is responsible to ascertain the terms of and shall comply with, any and all applicable local la regulations to which he/she is subject.
- o c. Has the legal capacity/competence, is of sound mind, and has reached the age of maturity i in which he is resident or citizen:
- o d.Is not the USA and/or territories of the US citizen and/or a resident of Canada, Australia, Be Israel, Palestine, Japan, Syria, Iran, North Korea, the Russian Federation, the United Kingdom, an country of the European Economic Area;
- e. Is not under any legal disability with respect to, and is not subject to any laws or regulations prevent his/her performance of this Agreement or any contract or transaction contemplat Agreement.
- o f. The Client acts as principal and not as an authorized representative/attorney or trustee of a party. o g.The monetary funds and/or financial instruments and other assets delivered for any purpo Client to the Company are not connected directly or indirectly to any illegal and/or criminal activ terrorism.
- h. The monetary funds and/or financial instruments and other assets delivered for any purpose b to the Company shall belong exclusively to the Client and at all times be free from any charge, li or encumbrance unless the Client has otherwise disclosed to the Company in writing.
- o i. The financial instruments, information, and/or legal documents, which the Client deliv Company are authentic, valid, and free of any defect and they shall have the legal effect that t to have.
- j. The Client certifies that he has provided accurate, complete, and true information about himse registration and will maintain the accuracy of the provided information by promptly upda registration information that may have changed. Failure to do so may result in Account closure, limitations, and/or voiding of any transactions.
- k.The Client will provide KYC documents to the Company within a period not exceeding 7 days the moment of depositing funds.

- I. The Client confirms that the purpose and reason for registering and operating the Account are his/her personal/own behalf, in any financial instruments and to take advantage of the Services the Company. The Client warrants that should the reason for operating an Account change, he/ inform the Cor immediately.
- m. The Client warrants and/or shall repeat the above warranties at all times, including, without I during and/or upon the execution of any transaction/Operation and/or trade, through the Accou provision of the Services.

#### 4. The Company shall be entitled to:

- a. Modify the size of the value of the Company's financial obligations to the Client with charappropriate entry of the trade operations register in case of violation of one or several provisio Agreement herein by the Client.
- b. The Company reserves the right to change, add or set as default the option payments rate, r the possibility of adjusting the return rate, the possibility of acquiring the option type, the mini the maximum option amount, the possible expiration periods for one, several or all of the asse company shall be entitled to limit the maximum amount of purchased options to 1 (one) minut hour, and 1 (one) calendar day.
- c. Contact the Client with any question concerning the Agreement herein, including, in order to the Client's intentions regarding his/her actions through the Account.
- d. Unilaterally modify and/or amend and/or restate the terms and conditions of this Agreement material made available on the Website without prior notice to the Client. The Company shall n Client of any such changes through the Website and/or by the delivery of an email to the Clien
- e. Modify the size of the value of the Company's financial obligations to the Client, if fulfillment Operations on the Trading Platform does not comply with conditions of the Agreement herein.
- f. Engage third parties with a view to cooperating in order to facilitate and/or enhance any and provision of the Services under this Agreement.
- $_{\circ}$  g.With regard to any matters and/or obligations that are not covered by this agreement, the C shall act accordingly upon its own discretion but at all times in accordance with business c existing practices within the line of the Services.
  - h. The Company reserves the right to request additional supporting documents and/or information of the Client's Trading Account and on an ongoing basis during the business rel if such information is necessary so that the Company may efficiently offer its services to the Cl case the Client fails to provide the Company with any additional supporting documents includin alia, up-to-date verification documents, within the specified timeframe, the Company shall be e terminate this Agreement immediately, and close the account, and all open positions.

#### 5. Obligations of the Company:

a. Subject to the provisions of this Agreement and the Company is reasonably satisfied that the compliant with the terms and conditions of this Agreement and/or has not in any way breached of this Agreement, the Company shall offer the Services through the Website; b. To fulfill prov the Agreement herein.

# 8. Indemnity and Liability

1. The Client shall indemnify and keep indemnified the Company and its directors, officers, em representatives against all direct or indirect liabilities (including without limitation all losses, damage costs or expenses), incurred by the Company or any other third party in respect to any act or omissio Client in the performance of his/her obligations under this Agreement and/or the liquidation of any fin

instruments of the Client in settlement of any claims with the Company, unless such liabilities result negligence, willful default or fraud by the Company. This indemnity shall survive termination of this A

- 2. The Company shall not be liable for any direct and/or indirect loss, expense, cost, or liability incurr Client in relation to this Agreement, unless such loss, expense, cost, or liability is a result of gross ne willful default or fraud by the Company. Notwithstanding the provisions of section 8.1 above, the Com have no liability to the Client whether in tort (including negligence), breach of statutory duty, or othe any loss of profit, or for any indirect or consequential loss arising under and/or in connection with the
- 3. The Company shall not be liable for any loss of opportunity as a result of which the value instruments of the Client could have been increased or for any decrease in the value of the financial of the Client, regardless of the cause, unless such loss is directly due to gross negligence, willful defa on the part of the Company.
- 4. The Company shall not be liable for any loss which is the result of misrepresentation of facts, error in or any act done or which the Company has omitted to do, whenever caused unless such act or omiss from negligence, willful default or fraud by the Company.
- 5. The Company shall not be liable for any act or omission or for the insolvency of any count custodian, or another third party that acts on behalf of the Client or with or through whom transactio of the Client are carried out.
- 6. In the event that the Company acts as an intermediary to Clients transactions, the Client h acknowledges that:
  - i. under certain market conditions at the time of execution and/or depending on the ris framework of the third-party market maker, the Company may have to cancel the Client's trad transaction(s) and return the relevant invested funds to the Client's trading account balance. T undertakes to provide ade notification to the Client in such a case.
- 7. Should the aforementioned occur, the Client will have no right, claim or demand from the C undertakes to indemnify the Company for any damage caused by the Company's aforesaid action.

#### 9. Personal Data

- By accepting the terms and conditions of this Agreement, the Client irrevocably consents to the colle processing
  of his/her personal data/information by the Company without the use of automatic contro same is provided by
  him/her to the Company. The term personal data for the purposes of this Agreem mean the Name, Surname,
  Patronymic, gender, address, phone number, e-mail, IP address of the Cli and information that relate to the
  provision of Services to the Client (for example, the Client's trading
- 2. The Client shall be obliged to provide correct, accurate, and complete personal data/information as r the Company.
- 3. The purpose of collecting and processing the personal data is to comply with applicable regulating requirements, including without limitation to anti-money laundering regulations, as well as for purposes in relation to this Agreement, including without limitation to enable the Company t obligations towards the Client.
- 4. The Client acknowledges and consents to that, for the purposes described in the section dir Company shall be entitled to collect, record, systematize, accumulate, store, adjust (update, change) transfer (disseminate, provide, access), anonymize, block, delete, destroy such personal data and/or other actions according to the current regulating legislation.
- 5. The Client acknowledges and consents to the Company storing, maintaining, and processing his/her in the manner as described in this Agreement during the term of the Agreement and for a minimum following any termination of the Agreement.

- 6. The Client hereby acknowledges, accepts, agrees, and consents to the disclosure of personal data by to third parties and their representatives, solely for the purposes of the Agreement, including withou in order to facilitate processing/execution of the Client's orders/Operations, provided that at all ti amount of personal data to be disclosed to any such third party is proportionate and/or limited solely to the actions as described above, and (ii) the Company shall ensure that such third party shall treat data in accordance with applicable law regulations.
- 7. The Company shall not be entitled to make available the personal data in public and/or disclose such data for any other purposes, subject to the disclosure required under applicable laws and regulations
- 8. During the processing of the personal data, the Company shall take necessary legal, organizational a measures to protect such personal data from unauthorized or accidental access, destruction, change copying, provision, and dissemination as well as from any other illegal actions.

### 10. Assignment

- 1. The Agreement shall be personal to the Client and the Client shall not be entitled to assign or transfe his/her rights or obligations under this Agreement.
- 2. The Company may at any time assign or transfer any of its rights or obligations under this Agreemen party. The Company shall notify the Client of any such assignment.

#### Risk Statement

The Client hereby confirms to have read, understood, and hereby accepts the risk statement relating to the on the Website, as the same is available electronically via the Website.

By accepting this Agreement, the Client accepts that the Client has read and understood the information c this Agreement and the Company's general description of the nature and risks of different Financial Instru Service(s) which can be found in our Risk Disclosure.

# 12. One Click Trading Terms and Conditions

One Click Trading mode allows you to perform trading operations on the platform with only one click on the or Sell/Put buttons without any additional confirmations.

Opting in for the One Click Trading mode means that you acknowledge that you have read and understood terms and conditions, and you agree to be bound hereby.

Your current version of the platform enables you to choose between the following modes for order submis agree that you will be bound by the procedures and conditions specified herein with respect to each such

There are several steps you have to follow when using the default mode for the submission of orders default mode, you first invoke the instruments menu and choose the assets you want to trade. Then parameters depending on the instrument you have chosen and confirm your order submission by cli Buy/Call or Sell/Put buttons depending on the particular order type selected and your trading intentio the default mode confirmation window will appear and you will have to confirm your intentions an details in order to confirm the transaction. Your order will not be submitted until you have aforementioned procedure.

• The One Click Trading mode for order submission ("One-click trading") is a one-step process. submitting orders when you single-click either Buy/Call or Sell/Put buttons.

There will be no subsequent confirmation prompt for you to click; hence you should ensure befor parameters are set based on your trading intentions. You will not be able to withdraw your order once you or Sell/Put buttons (with the exemption of a 3 second cancellation period for binary options) and only certa such as stop loss and take profit orders for CFDs can be modified after having opened a trade. Under norm conditions and system performance, a market order will be promptly filled after submission and you will h into a binding transaction.

You can activate or deactivate One Click Trading mode in the settings of the platform. One Click Trading activated or deactivated for one or several instruments in the settings.

By selecting the One Click Trading mode, you understand that your orders will be submitted by clicking the or Sell/Put button, without any further order confirmation. You agree to accept all risks associated with the order submission mode you have chosen, including, without limitation, the risk of errors, omissions or mist in submitting any order.

You agree to fully indemnify and hold harmless the Company from any and all losses, costs and expenses as a result of any such errors, omissions or mistakes by you or any other person trading on your behalf. If you accept the One Click Trading terms and conditions, tick the "buy in one click" option when opening t platform. If you do not accept the conditions, do not tick the box and do not use the One Click Trading fun

# 13. Charges and Fees

- 1. The Company shall be entitled to receive a fee from the Client regarding the Service(s), provided by
- 2. The Company may pay a fee/commission to the Introducing Broker, referring agents, or other third p on written agreement. This fee/commission is related to the frequency/volume of transactions parameters. All applicable fees or charges can be found on the Company's Website (General Fees). That the right to amend its fees and charges from time to time.
- 3. The Company may pay fee/commission to business introducers, referring agents, or other third parti written agreement. This fee/commission is related to the frequency/volume of transactions an parameters. All applicable fees or charges can be found on the Company's Website (General Fees). Thas the right to amend its fees and charges from time to time.
- 4. Ongoing trading fees, including inter alia swaps, shall be charged and deducted from the Client's acc In case the Client does not maintain enough funds in his/her balance, the relevant position subject to be closed by the Company.
- 5. The Client agrees that any amounts sent by the Client will be deposited to the Account at the value o the payment received and net of any charges / fees charged by the bank or any other intermediary i such transaction process and/or in any other case, the Client shall authorize the Company to withdra way of transfer from the Client's Account.

## 14. Governing Law

1. The terms and conditions of this Agreement as well as any matters pertaining to this agreement, inc limitation to matters of interpretation and/or disputes, shall be governed by the laws of St. Grenadines.

- 2. The Company and the Clients irrevocably submit to the jurisdiction of the courts of St. Vinc Grenadines.
- 3. The Company shall be entitled to use the interpreter's services during the court trial in case of dealin disputable situation according to the legislation of St. Vincent and the Grenadines.

### 15. Duration and Termination of the Agreement

- 1. The Agreement herein shall be concluded for an indefinite term.
- 2. The Agreement herein shall come into force when the Client accepts the Agreement and mak payment to the Company.
- 3. In case of any discrepancies between the text of the Agreement in English and its translation in any the text of the Agreement in English as a whole shall prevail, as well as the English version/text of an documentation/information published on the Website.
- 4. The Agreement may be terminated in any of the following circumstances:
  - a. Each Party shall be entitled to terminate this Agreement at any time by giving to the other P (fifteen) days' written notice. During the 15 days notice, the Company may limit the services a the Client, however, access will be granted in order for the Client to withdraw any remaining b
  - b. The Company shall be entitled to terminate this Agreement immediately, close all open posit the Client's account, and return any remaining funds (if applicable) and without giving prior no the followire circumstances:
    - i. Death or legal incompetence of the Client. ii. If any application is made or any order is i a meeting is convened, or a resolution is approved, or any measures of bankruptcy or win the Client are taken. iii. The Client violates or the Company has reasonable grounds to be the Client violated, any of the Client's obligations under and/or terms of, this Agreement a in breach of any of the warranties and representations made by her/him in this Agreemen
    - iv. If it comes to the Company's attention and/or the Company has reasonable grounds t that the Client has not reached the age of maturity in the country in which he is resid citizen, as applicable.
    - v. If it comes to the Company's attention and/or the Company has reasonable grounds t that the Client became a citizen of the USA/territories of the US and/or a resident of e USA/territories of the US, Canada, Australia, Belgium, Israel, Palestine, Japan, Syria, Iran, Korea, the Russian Federation, the United Kingdom, and/or any country of the Eu Economic Area.
    - vi. If it comes to the Company's attention and/or the Company has reasonable grounds t that the Client is or became a Russian resident and his/her Account was registered aft of July 2016.
    - vii. The Company has suspicion based on available information that the Client:
      - a. Is and/or has been using fraudulent means or was involved in a fraudulent sche relation to the performance of this Agreement;
      - b. Has illegally and/or improperly and/or unfairly and/or otherwise gain an u advantage, over and/or to the detriment of (i) other clients of the Company and/or (ii Company;
      - c.Has unjustly enrichedby using informationwhich was intentionally and/or negligently and/or otherwise concealed and/or not disclosed in advance by the Client

Company and/or for which if the Company had known in advance, it would h consented and/or it would not have authorized the use of such information by the Cli the purposes of this Agreement; and/or

- d. Has performed acts with the intention and/or effect of manipulating and/or abu the market and/or the Company's trading systems and/or deceiving the Compa defrauding the Company; and/or
- e. Has acted in bad faith during the performance of his obligations under the Agre viii. The Client being guilty or the Company has suspicions that the client is malicious conduct or gross negligence, or fraud or of using fraudulent means or was in a fraud scheme in relation to the performance of this Agreement. ix. The terminati required under applicable law.
- x. In case the Client receives 2 warnings regarding verbal abuse against employe Company.
- xi. If the Client didn't provide to the Company his KYC documents within 14 days from th moment of acceptance of this Agreement.
- a xii. In case the Client uses and/or there are indications that lead the company to re believe that the Client uses different IP addresses from different countries and/or VPN and/ during the course of executing any transactions and/or trades through the Trading Account the provision of the Services. Whether the Client has provided notice to the Company for a to its IP address and/or of the use of VPN and/or VPS is irrelevant with the exception of use Turkey or Indonesia. xiii. The Client has initiated a chargeback in relation to the funds held Client's Account. In case the Company identifies that the Client created any additio account(s) following the chargeback dispute, the Company shall be entitled to, without giv notice, terminate the Agreement immediately, close all open positions, block the account(s return any remaining own funds (if applicable) excluding profits. xiv. Where the Company that the Client is involved and/or is using a high-frequency trading software with the pumanipulating the Company's systems and/or trading platform and/or to the detrime clients of the Company and/or the Company and/or this high-frequency trading software is to abuse the Company's systems and/or trading platform.
- xv. Where the Company identifies that the Client's funds and/or payment account(s) have to fund a third party account and it has reasonable suspicion that the Client and/or third circumventing any of the clauses of the present Agreement by doing so and/or is collaboration with a third circumventing any of the clauses of this Agreement.
- 5. The Company shall be entitled to terminate this Agreement immediately without giving prior notice i fails to provide to the Company his/her KYC documents within 14 days from the moment of acceptan Agreement, constituting, thus, his/her Account as an unverified Account.
- 6. In case of termination of this Agreement for a reason indicated in section 15.b, subclauses (iii ix) an of this Agreement, the Company shall have no liability towards the Client and no obligation to pay the the Client (if any).
- 7. In case of termination of this Agreement for a reason indicated in section 15. of this Agreement, the shall have either to wire to the Client the remaining balance or to give to the Client the opportunity t his/her remaining balance.

#### 16. Terms and Conditions for 1-Click Service

- 1. The Client shall agree to make a deposit to his/her Account to use the Company Services or any othe services ordered by the Client on the Website as well as all additional expenses (if necessary), includ limited to any taxes, duties, etc. The Client shall be completely responsible for timely depositing the his/her Account. Provider of payment services shall ensure only fulfillment of payment in the amount the Site and shall not be liable for payment of the abovementioned additional amounts by the Websi
- 2. The payment is considered to be processed and cannot be returned after clicking the "Paym clicking the "Payment" button, the Client shall agree that he/she cannot return the payment or requi Additionally, by accepting the terms and conditions herein contained, the Client as the owner of the confirms that he/she shall be entitled to use the Services offered on the Website.
- 3. By accepting the terms and conditions of this Agreement and depositing funds to the Account, the C to the use of the Website's Services and accepts that the processing of any of the Client's payments executed by a provider of payment services, being a third party to this Agreement (the "Provider"), a further acknowledges and accepts that no legal right exists for return of already purchased Services options of payment cancellation. In case the Client is willing to refuse from using the 1-Click service f purchase of the Service, the Client can refuse from 1-Click service using the Account on the Website.
- 4. Note that 1-click deposits (recurring payments) are not processed as 3-D secure transactions, the cli enable the 3-D secure function if he would like the payments to be processed as 3-D secure.
- 5. The Provider shall not be in any case liable for the refusal/impossibility to process the data connecte payment card of the Client, or for the refusal connected with failure to obtain permission from the iss to process payment using the payment card of the Client. The Provider shall not be in any case liable quality, amount, and price of any service offered to the Client or purchased by the Client of the Webs payment card of the Client. Paying for any Services of the Website the Client, first of all, shall be obli the rules of using the Website. We are asking you to consider that only the Client as the owner of the card shall be liable for the timely payment of any service ordered via the Website and for expenses/fees connected with this payment. The Provider shall only be the performer of payment in specified by the Website and shall not be in any case liable for any pricing, general prices and/or tota
- 6. In case of the situation connected with the Client's dissent with the terms mentioned above and/or a reasons, we are asking the Client to promptly refuse from making a payment and to directl administrator/support of the Website if necessary.

Annex 1 - General Terms

**Technical Regulation** 

### 1. The Client's Responsibility

- 1. The Client acknowledges that these General Terms are an integral part of this Agreement.
- 2. It is the Client's responsibility to verify that all transactions and Service(s) received are not contradic applicable law and to undertake any other legal duty emanating from the use of the Website at the C option, discretion and risk, and the Client is solely responsible for ascertaining whether it is legal in t jurisdiction and/or place of residence. The Client holds sole liability for all transactions in his Trading including all card transactions or other means of deposit and withdrawal transactions (as stated belo acknowledges that the Company reserves the right to accept or decline any deposit and/or f withdrawal request by the Client depending on the payment method that the Client chooses (which i

is not limited to the third-party financial institution from which the Client wishes to deposit/withdraw the Company (Third Party Institutions)), and the Company may suggest to the Client an alternative fo It is important to note that the Company does not have and cannot in any way have any, control ove Party Institutions and any transactions made by the Client through the Platform using such institution hereby acknowledged and agreed that the Company shall bear no liability, monetary or otherwise, in any loss of funds incurred by the Client pursuant to any actions or omissions of Third Party Institution

- 3. The Client is responsible for securing his/her Username and Password for his Trading Account. The Cl sole responsibility for any damage caused due to any act or omission of the Client causing inappro irregular use of the Client Trading Account.
- 4. It is clearly stated and agreed by the Client that the Client bears sole responsibility for any decision m to be made by the Client relying on the content of the Website and no claim and/or suit of any kind w that effect against the Company and/or its directors and/or employees and/or functionaries and/or Ag Company and/or its Agents). The Company and/or its Agents will hold no responsibility for loss of pro and/or related to the Website, Transactions carried out by the Client, Services, and the General Term any other damages, including special damages and/or indirect damages or circumstantial damages c in the event of malicious acts made by the Company.
- 5. Without limitation of the aforesaid and only in the event of definitive judgment by a court or other au legal institution resolving that the Company and/or its Agent(s) hold liability towards the Client or thir the Company's liability, in any event, will be limited to the amount of money deposited and/or transfe Client to the Trading Account in respect of the transaction which caused the liability of the Company Agent(s) (if such was caused).
- 6. No Trading Account will be approved without the completion of the Company's compliance p including the identification and verification of the Account.

#### 2. Risks

- 1. The value of the Financial Instruments offered by the Company may increase or decrease. T acknowledges that they fully understand the risks involved in trading CFDs (and other simila including, but not limited to, the risk of loss of all funds.
- 2. CFD Trading does not give you any right to the underlying instrument of the Transaction. This means do not have any interests in, or the right to purchase any underlying shares in relation to such instru the CFDs represent a notional value only.
- 3. Virtual currencies are complex and high-risk products, and their prices fluctuate widely; as such, the risk of losing the entire invested capital. Trading cryptocurrencies may result in significant loss over of time. Clients should not trade in virtual currencies in case they do not have the necessary knowled expertise in these products.
- 4. The Client acknowledges that he has read, understood and accepted the Company's risk disclosure i found on the Company's Website.

#### 3. Financial Information

- 1. The Company should not be held responsible for any losses that the Client may incur (or to a third pa reliance on inaccurate or erroneous financial information on the Website.
- 2. The Client should verify the accuracy and reliability of the information on the Website and its approp comparison with other dependable information sources. The Company will not be held respon allegedly caused claim, cost, loss, or damage of any kind as a result of the information offered on the due to information sources used by the Website.

3. The Client approves and accepts that any oral information given to him/her in respect of his Trading might be partial and unverified. The Client accepts sole risk and responsibility for any relian aforementioned information. The Company does not give any warranty that pricing or other informat by it through its trading software or any other form is correct or that it reflects current market condit

# 4. Processing of Trade Requests and Orders

- A. The processing of a Client's request and/or order shall be carried out as follows:
- 1. Following submission of a request/order, such request/order shall undergo a correctness Trading Platform;
- 2. The request/order shall be sent from the Trading Platform to the server;
- 3. The request/order shall undergo a correctness test by the server;
- 4. The server shall then forward the results of the correctness test to the Trading Platform;
- 5. In case the connection between the trading platform and the server is correct, the trading plat receive the results of processing the Client request or order by the Company.
- B. The time of the process may vary and depends on the quality of the communication betwe Trading Platform and the server of the Company, as well as on the market conditions. In no market conditions, the time of the process usually varies between 0-4 seconds. In market c that differ from normal, the time of Client request/order processing can be higher than tha
  - C. The server of the Company may refuse the Client's request/order in the following cases:
  - i. If the Client sends the request before the first quote in the Trading Platform on the market o If there is not enough funds on the Client's account for opening a new position; iii. If the Client the request/order
  - before the opening of the trading session; iv. When market condition normal, such as there is significant
  - o volatility or instability in the markets, or the industry as a w
  - preventing us from providing our services in an orderly manner, including any instances where unable to receive data and/or we receive incorrect data from our service providers.
  - v.When market conditions differ from normal, such as there is significant volatility or instabilit markets, or the industry as a whole, preventing us from providing our services in an or including any instances where we are unable to receive data and/or we receive incorrect data fr service providers.
  - vi. When using the trading platform it is allowed to use only one tab of the browser. In case of us several tabs of the browser the results of trade can be corrected and/or cancelled.

# 5. Quotes

- 1. The Client acknowledges that the only reliable source of quote flow information is the main server fo requests. The quotes on the Trading Platform cannot serve as a reliable source of information about flow, as in the case of an unstable connection between the Trading Platform and the server part of the flow may not reach the Trading Platform.
- The graphs displayed on the Trading Platform are indicative. Thus, the Company does not guarantee transaction will be made at the same prices specified on the graphs in the Trading Platform submission of the other customer transactions.
- 3. The price displayed on the Trading Platform is formed by the formula (Bid+Ask)/2.
- 4. Non-market quote the price in the Trading Platform which does not correspond to the price on the this moment of time (hereinafter referred to as the "Nonmarket price").

- 5. In case the Company executed the Client's request/order for a Non-market quote, the following shall on the Company's duty:
  - a. In case of position closing correction of the financial result between incorrect closing of the and closing according to real market price corresponding to the closing moment of th according to Non-market price.
  - b. In case of a position opening the Company reserves the right to cancel the financial result re such position.

# 6. Copyright

- 1. The Company is the owner of all intellectual property rights on and throughout the Website as well a on it including any copyright, database right, and trademarks. Any such right not belonging to the Co belongs to third parties and is protected by copyright laws and treaties around the world. All such rig reserved.
- 2. All copyright, database rights, trademarks, and any other intellectual property rights in the content o throughout the Website, belong to the Company or a third party, including without limitation to license vendors of the Company. The material and content on the Website (in whatever form it exists), may be identified by a symbol and they include but are not limited to designs, photographs, graphics, dra etc. The lack of any such symbol should not be understood as meaning that the name, term, or data intellectual property of either the Company or any third party or any licensor of the Company.
- 3. e trade(in word or stylized forms) has been registered internationally.
- 4. The use of the word e tradeand/or any trademark or intellectual property rights of Company (as referred to in this paragraph 6.1), without the Company's express and written pre-strictly prohibited in all ways. Such prohibited acts include but are not limited to copying, duplicating in public, altering, advertising broadcasting, transferring, selling, or delivering trademarks or any int property rights, in whole or in part to any third parties, distributing, including by publishing on the Int making any commercial use of the trademarks/intellectual property rights, in whole or in part.
- 5. Any reference, presentation, and/or use on the Website of trademarks and/or any intellectual proper are not owned by the Company but are owned by other third parties (Third Party IP) is fair since their limited to (a) descriptive and informative purposes and at no time as part of the Company's Services minimum necessary. Such Third Party IP is on the Website only for informative purposes, to provide a description of the service/goods of the particular third party and of the use of such service/goods by within the context and for the purpose of performing its obligations under this Agreement for the pro Services.
- 6. For the sake of clarity, it is noted that the mere description of the Third Party IP is not of commercial is only a description without which it is impossible to uniquely identify them, is not an advertisement and/or services of the third parties or the Services of the Company, and does not imply a comparison goods and/or services of any third parties and the Company.
- 7. The Company and the owners of the Third Party IP (excluding official licensors, partners, and vendors affiliated in any way, and/or are not partners, or sponsors to each other, they are not boun marketing, and/or any other agreements or mutual obligations unless this is expressly stated on the
- 8. Unless explicitly stated otherwise, any material and/or message, including without limitation, idea, k technique, marketing plan, information, questions, answers, suggestions, emails, and comments (her "Information delivered to the Company shall not be considered the Client's confidential or proprieta Consent to the Agreement will be considered as authorization to the Company to use the e Information (excluding Client's Information designated for personal identification), at the absol

- discretion of the Company without the requirement of any additional permission from the Cli payment of any compensation due to such use.
- 9. Client undertakes that any notice, message, or any other material supplied by the Client shall be app shall not harm other persons including their proprietary rights. Client shall refrain from uploading or s illegal and/or harmful and/or disturbing to other Clients material, and is strictly forbidden from taking which might damage the Company.

#### 7. Content and Third Parties Websites

- 1. The Website might include general information, news, comments, quotes, and other informati financial markets and/or advertising. Some information is supplied to the Website by unaffiliated com
- 2. The Company does not provide investment research. All news, comments, quotes, and other informa to financial markets published by the Company are of a promotional/marketing nature only.
- 3. The Company does not prepare, edit or promote the information/links and/or other informatio unaffiliated companies.
- 4. The Company will not be liable for the content of any third-party websites or the actions or omissions proprietors nor for the contents of third-party advertisements and sponsorship on those websites. That other websites are provided for information purposes only. Any Client and/or potential client uses links at his/her own risk.

### 8. Processing of Client Orders to Open Positions

- 1. If the amount of available funds is sufficient to open a position the position will be opened.
- 2. If the size of the available funds is insufficient to open a position the position will not be opened.
- 3. The Client's order to open a position is processed, and the position is opened only after the correspo in the server log file. Each new position is assigned with a serial number.

# 9. Processing of Client Orders to Close Positions

Closing of a trading position occurs at the current price at the trading server at the moment of closing of t operation.

#### 10. OTC Assets

- 1. OTC Asset or "over the counter" is an asset that is traded out of the regular market (hereinafter refe "Asset").
- 2. The Asset's price is formed from data for trade requests and orders of the Clients, received by the Co
- 3. The Client acknowledges that by making trade requests and orders on such Asset, he/she understan of the work of such an Asset and the pricing algorithm of the Asset.
- 4. The Client acknowledges that by making trade requests and orders on such Asset, he/she admits tha reliable source of quoting information is the main server for the trade orders of the Clients.

#### 11. Fraud

- 1. In the event that the Company has reasonable suspicion to believe and/or comes to its attention that has acted fraudulently with regard to the subject matter of the Agreement, including without limitati following occurrences:
  - <sup>o</sup> Fraud associated with credit card transactions and other ways to fill a balance that does not b Client;
  - Fraud associated with the use of software for false trading results;
  - o Fraud associated with errors and system failures for false trading results, the Company entitled to block the Client's account without prior notice and without the possibility of further mone and/or entitled to unilaterally terminate the Agreement in the extrajudicial procedure.

#### 12. Benefits

- 1. The Company may provide benefits to clients, including but not limited to, VIP status, tournaments a privileges ("Benefits"), at its absolute discretion and subject to fulfilling the required conditions.
- 2. The Client acknowledges and accepts:
  - 1. The Company reserves the right, without prior notification, to amend or cancel any of provided at any time for any reason;
  - 2. Conditions are subject to change at any time and may vary depending on each region;
  - 3. It is prohibited to abuse any of the privileges provided by the Company (e.g. creating multiple accounts to claim these Benefits);
  - 4. The client may submit a request to admin@granex.ltd to stop receiving suc any time.